

Visiting Staff Evaluations January - December 2019
Responses by % based on 220 Customer Evaluations

| | % | % | % | % | % | 2019 | 2018 |
|--|---------|------|-----------|--------|-----------|----------|----------|
| | V. Poor | Poor | Good | V.Good | Excellent | V.Gd/Exc | V.Gd/Exc |
| Pre-course organisation | | | | | | | |
| Administration | 0.00 | 2.25 | 16.29 | 81.46 | | 97.8 | 97.1 |
| Accommodation | | | | | | | |
| Bedrooms | 0.00 | 6.82 | 23.18 | 70.00 | | 93.2 | 95.0 |
| Showers / Toilets | 0.00 | 6.82 | 22.73 | 70.45 | | 93.2 | 97.3 |
| Recreational Facilities | 0.00 | 4.39 | 20.98 | 74.63 | | 95.6 | 95.0 |
| Warmth and Comfort | 0.92 | 3.21 | 19.72 | 76.15 | | 95.9 | 93.7 |
| Hygiene and Cleanliness | 0.00 | 0.91 | 15.91 | 83.18 | | 99.1 | 99.5 |
| General Maintenance | 0.00 | 0.45 | 15.00 | 84.55 | | 99.5 | 99.1 |
| Grounds | 0.00 | 0.46 | 10.19 | 89.35 | | 99.5 | 98.6 |
| Food | | | | | | | |
| Quality | 0.00 | 3.64 | 17.73 | 78.64 | | 96.4 | 98.2 |
| Quantity | 0.00 | 1.36 | 10.00 | 88.64 | | 98.6 | 98.6 |
| Breakfast | 0.00 | 1.37 | 10.05 | 88.58 | | 98.6 | 98.6 |
| Packed lunches | 0.00 | 5.99 | 19.82 | 74.19 | | 94.0 | 90.5 |
| Evening meals | 0.45 | 3.64 | 11.82 | 84.09 | | 95.9 | 96.9 |
| Safety | | | | | | | |
| Risk Assessments | 0.00 | 0.00 | 10.48 | 89.52 | | 100.0 | 99.5 |
| In the field | 0.00 | 1.40 | 8.88 | 89.72 | | 98.6 | 98.6 |
| Vehicles and Driving | 0.00 | 0.00 | 9.86 | 90.14 | | 100.0 | 99.5 |
| Around the Centre | 0.00 | 0.00 | 8.96 | 91.04 | | 100.0 | 99.5 |
| Costs | | | | | | | |
| Value for money | 0.00 | 3.08 | 33.33 | 63.59 | | 96.9 | 94.5 |
| Course | | | | | | | |
| Course Planning | 0.00 | 1.93 | 16.43 | 81.64 | | 98.1 | 98.6 |
| Coverage of Content | 0.00 | 3.48 | 17.91 | 78.61 | | 96.5 | 97.6 |
| Tuition | 0.00 | 2.48 | 19.80 | 77.72 | | 97.5 | 97.2 |
| Relevance to specification | 0.00 | 1.92 | 20.67 | 77.40 | | 98.1 | 98.1 |
| Teaching Facilities | 0.00 | 3.50 | 14.47 | 82.67 | | 97.1 | 97.2 |
| Field Equipment | 0.00 | 1.00 | 13.50 | 85.50 | | 99.0 | 98.6 |
| Students' level of progress | 0.00 | 3.55 | 24.87 | 71.57 | | 96.4 | 98.0 |
| Overview | | No | Partially | Yes | | | |
| Have your own objectives for the fieldcourse been met? | | 0.00 | 1.02 | 98.98 | | 100.0 | 100.0 |
| Has the course delivered what was agreed? | | 0.00 | 0.00 | 100.00 | | 100.0 | 100.0 |